



SADDLERY TRADING COMPANY RETURN AUTHORISATION REQUEST

Store:	Contact Name:	Saddlery Trading Company Attention: Returns Freecall Hotline: 1800 777 249 Freecall Fax: 1800 773 297
Account No.:	Address:	
Phone No.:		
Fax No.:	Email:	

STC Invoice No.	Your Ref. No.	Item No.	Item Description	Reason for Return	Size	Qty	Credit	Repair	Return Authority No.

<p>Please fill in the information completely and accurately and include this form with all returned goods.</p> <ol style="list-style-type: none"> 1. Return Authority No. MUST be obtained prior to goods being returned. Do not add items after RA is issued. 2. Warranty only covers manufacturing defects and not physical damage. 3. All stock returns MUST be in original unopened and saleable condition with store price stickers removed. 4. Return Authority No. must be clearly marked on the outside of all cartons or packages or may not be accepted. 5. All faulty returns must include a copy of the customers receipt. 6. We reserve the right to charge a 20% restocking fee on all items that have been properly ordered/delivered. <p>I HAVE READ AND UNDERSTAND THE CONDITIONS OF RETURN AS LISTED ABOVE.</p> <p>Signature of Store Staff Member: Date:...../...../.....</p>	<p>FREIGHT INSTRUCTIONS</p> <p><i>(YOU WILL BE ADVISED BY OUR CUSTOMER SERVICE OFFICER ON HOW TO RETURN THE GOODS ONLY AFTER A RETURN AUTHORITY NUMBER HAS BEEN ISSUED)</i></p>
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